

## **Program A: Gaming Enforcement Program**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation budget request.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program D: Gaming Enforcement

1. (KEY) Through the Casino Gaming Division, to conduct at least 1,900 riverboat enforcement inspections and 150 land-based casino enforcement inspections.

Strategic Link: This operational objective accomplishes Strategic Objective I.1: To maintain the current number of casino gaming enforcement inspections.

Louisiana: Vision 2020 Link:

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
2150	K	Number of enforcement inspections conducted - Riverboats	2,100	1,597	2,100	2,100	2,100	1,900 <sup>1</sup>
11074	K	Number of enforcement inspections conducted - Land-based	210	210	200	200	200	150 <sup>1</sup>
New	K	Number of enforcement inspections conducted - Racetrack Slots	Not Applicable <sup>2</sup>	Not Applicable <sup>2</sup>	Not Applicable <sup>2</sup>	Not Available <sup>2</sup>	325	325 <sup>1</sup>
		Average time to process gaming applications (in days) by type:						
13694	S	Non-key employee - initial	4	4	4	4	4	5 <sup>3</sup>
13695	S	Non-key employee - renewal	4	4	4	4	4	4 <sup>3</sup>
13696	S	Key employee - initial	65	50 <sup>4</sup>	65	65	65	66 <sup>3</sup>
13697	S	Key employee - renewal	4	4	4	4	4	4
13698	S	Gaming manufacturer/supplier - initial	180	180	180	180	180	180
13699	S	Gaming manufacturer/supplier - renewal	90	90	90	90	90	90
13700	S	Non-gaming manufacturer - initial	30	30	30			36
13701	S	Non-gaming manufacturer - renewal	21	21	21	21	28	28

<sup>1</sup> The Executive Budget recommendation does not reduce this program's Table of Organization (T.O.). The Gaming Enforcement Program receives revenues from the Riverboat Gaming Enforcement Fund, Video Draw Poker Device Fund, Pari-Mutuel Live Racing Facility Gaming Control Fund, Tobacco Tax Health Care Fund and Louisiana State Police Salary Fund. However, revenue allocations to State Police from most of these statutory dedications are either static or decreasing. The agency indicates that, in order to live within its available revenues, it will be necessary to reduce clerical personnel. The agency further indicates that a reduction in the number of enforcement inspections conducted at the riverboats and land-based casino will occur due to the necessity to divert enforcement personnel from these duties to assist with enforcement inspections at the racetracks. A decrease in enforcement inspections at the race tracks will occur due to inadequate number of enforcement personnel. Additionally, the reduction of all enforcement inspections is also attributed to the necessity of enforcement personnel to handle administrative functions traditionally handled by clerical personnel.

<sup>2</sup> This is a new performance indicator. It did not appear under Act 12 of 2001 or Act 13 of 2002 and has no performance standards for FY 2001-2002 or FY 2002-2003. Enforcement activities related to racetrack slots did not begin until FY 2002-2003. The agency did not provide an estimate of yearend FY 2002-2003 performance for this indicator.

- <sup>3</sup> An increase in the time to process non-key and key gaming applications will occur due to the diversion of personnel to enforcement duties at the racetracks and due to an increase in the number of applications received. Likewise, an increase in the number of background investigations conducted and the number of permits issued will be realized due to two additional gaming venues (racetrack slots) becoming operational. (See footnote 1 above.)
- <sup>4</sup> A decrease in the number of employees being designated as key employees occurred due to a rule change. This has caused fewer applications, allowing for a faster processing time.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program D: Gaming Enforcement

GENERAL PERFORMANCE INFORMATION: GAMING ENFORCEMENT PROGRAM - CASINO GAMING						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
14237	Number of criminal investigations conducted	121	225	502	316	361
14238	Number of audit inspections conducted	483	896	2,073	1,331	1,757
14240	Number of background investigations conducted	11,719	13,241	15,220	5,626	10,074
14241	Number of permits issued	9,252	12,374	13,554	4,888	8,496
14242	Number of electronic gaming devices (EGD's )	Not applicable	13,188	15,755	17,125	17,727
14243	Number of electronic gaming devices (EGD's) tested	Not applicable	8,052	16,093	15,190	19,304

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program D: Gaming Enforcement

2. (SUPPORTING) Through the Indian Gaming Unit within the Casino Gaming Division, to maintain the average processing time for Indian gaming employee applications within an average of 25 days.

Strategic Link: This operational objective accomplishes Strategic Objective II.1: To maintain the average processing time for Indian Gaming applications.

Louisiana: Vision 2020 Link: No information provided by agency.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6666	S	Average processing time for Indian gaming applications (in days)	25	25	25	25	25	25
1994	S	Number of casino inspections conducted	400	295 <sup>1</sup>	148	148 <sup>2</sup>	295 <sup>2</sup>	295

<sup>1</sup> The division ceased conducting inspections while waiting for an opinion from the Attorney General on the division's legal authority to conduct such inspections.

<sup>2</sup> The conducting of inspections was resolved when all tribes agreed to allow the division to conduct inspections.

DEPARTMENT ID: Department of Public Safety and Corrections  
 AGENCY ID: 08-419 Public Safety Services - Office of State Police  
 PROGRAM ID: Program D: Gaming Enforcement

GENERAL PERFORMANCE INFORMATION: REGULATION OF INDIAN CASINO GAMING						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
11132	Number of Indian casinos in operation	3	3	3	3	3
11138	Number of background investigations conducted	1,220	2,136	1,576	2,318	2,723
11139	Number of applicants denied/revoked	147	456	352	269	170
11134	Number of criminal investigations conducted	57	118	88	90	176

DEPARTMENT ID: Department of Public Safety and Corrections  
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3. (KEY) Through the Video Gaming Division, to process Type 1 and Type 2 video poker licenses within an average of 106 days.

Strategic Link: This objective relates to Strategic Goal II.1: To reduce the average processing time of 72 days by 10%o.c.

Louisiana: Vision 2020 Link: Objective 1.8: To improve the efficiency and accountability of governmental agencies.

Children's Cabinet Link: Not Applicable

Other Link(s): Not Applicable

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
14249	K	Average processing time for a video poker license for Types 1 and 2 (bars and restaurants) (in days)	72	108 <sup>1</sup>	106	106	100 <sup>2</sup>	100

<sup>1</sup> Due to recent retirees and transfers has contributed to fewer number of troopers processing applications. In addition, as a result of September 11, 2001, many troopers have been temporarily reassigned to security functions.

<sup>2</sup> The section has successfully filled two trooper vacancies. This will enable applications to be processed in less time.

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GENERAL PERFORMANCE INFORMATION: GAMING ENFORCEMENT						
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES				
		PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
11023	Number of compliance inspections conducted	833	60	1,653	2,276	1,436
11024	Number of criminal investigations conducted	16	3,082	89	10	11
11025	Number of video gaming devices	9,668	16,867	12,027	13,233	13,720
11026	Number of establishments where video gaming is located	3,596	4,312	2,771	2,836	2,869